



Warranty Information

Hardware Limited Warranty

Limited Warranty for Hardware Products

Slate Media Technology (SMT) and Slate Digital (SD) (hereafter “The Slate Companies”) warrants that its hardware will be free from defects in materials and workmanship, for one (1) year after it has been acquired by the first user when given normal, proper and intended usage. The Slate Companies will repair or replace nonconforming product (or a component thereof) that is returned to The Slate Companies within the warranty term at no charge. This warranty applies to products purchased from an authorized dealer. You may have additional consumer rights under local laws. The Slate Companies will provide one (1) year or the minimum warranty term required by applicable law.

Warranty Recipient

The limited warranty applies only to genuine Slate products when sold by an SMT or SD reseller, distributor or dealer.

Exclusions from Warranty

This warranty does not cover problems caused by your acts, the acts of others, or events beyond SMT/SD’s reasonable control. SMT/SD does not warrant that use of SMT/SD products will be uninterrupted or error-free. This limited warranty does not apply to expendable components and is void if the product serial numbers have been removed. SMT/SD has no obligation under this warranty to repair or replace products damaged as a result of

1. normal wear and tear
2. improper or unauthorized use or repair
3. customer fault or negligence
4. natural or manmade disaster
5. causes external to the products including, but not limited to, exposure to moisture, extreme temperatures, power outages, or other customer site conditions.

Limitation On and Exclusion of Damages for Breach of Warranty

You may recover from SMT/SD and its suppliers only direct damages up to the amount you paid for the product. You cannot recover for loss of present or prospective profits, data loss, business damage, or any other consequential, special, indirect or incidental damages.

Warranty Procedures

For information regarding your warranty, please contact The Slate Companies or your local authorized reseller, distributor, or dealer. Product registration at www.slatemt.com or www.slatedigital.com is required in order to process a warranty claim. You will be required to provide proof-of-purchase to validate your claim. Hardware may require return-to-factory, and customer is responsible for properly packing and labeling and insuring any warranty returns for shipment to Slate Media Technology or Slate Digital. Customer is responsible for any damage or loss incurred due to improper packaging or labeling. Customer is required to pay shipping/handling one way for warranty product returns and applicable custom duties, V.A.T. and other associated taxes and charges for international service.

Warranty information pertaining to furniture only

The Slate Companies warrants that its furniture will be free from defects in materials and workmanship, for one (1) year after it has been acquired by the first user when given normal, proper and intended usage. The Slate Companies will repair or replace nonconforming product (or a component thereof) that is returned to The Slate Companies within the warranty term at no charge. You may have additional consumer rights under local laws. The Slate Companies will provide one (1) year or the minimum warranty term required by applicable law. Furniture is warranted by The Slate Companies against shipping damage for the first trip of the goods, generally taken to mean from our warehouse to the distributors warehouse or from our warehouse to the end user if goods are shipped directly. The warranty covers damage to any mechanical parts i.e. moving parts such as drawers, doors hinges etc. but does NOT cover normal wear-and-tear, scratches and damage to leather parts such as the armrest.